

Emerald 5.0 /w MSDE - quick install guide.



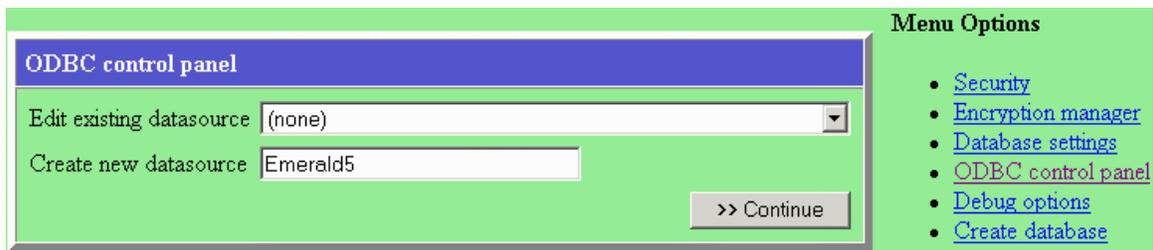
This is a condensed install guide to get up and running with Emerald + MSDE as quickly as possible. Please see the Emerald and Emerald Admin documentation for complete details on installing and using Emerald.

Download Emerald5DB.exe, run it with administrative privileges, choose the items you wish to install. Before installing Emerald uninstall any third party web servers such as IIS and Apache.

Next select '**Emerald Web Config**' from **Start / Programs / Emerald**.

You will be prompted to set a configuration password. Please remember it for future use. If you forget the password you may reset by removing the following registry key:
HKEY_LOCAL_MACHINE\Software\IEA\Common\WCPassword

From the Configuration web interface, click '**Create database**', select **new** from the '**Emerald datasource**' selection box.



ODBC control panel

Edit existing datasource (none) ▾

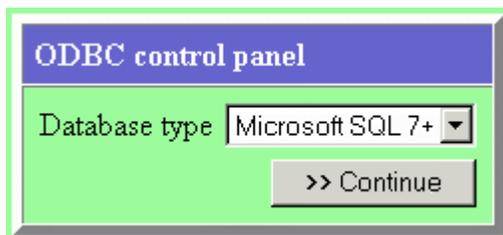
Create new datasource Emerald5

>> Continue

Menu Options

- [Security](#)
- [Encryption manager](#)
- [Database settings](#)
- [ODBC control panel](#)
- [Debug options](#)
- [Create database](#)

Click continue.



ODBC control panel

Database type Microsoft SQL 7+ ▾

>> Continue

'Microsoft SQL 7+' should be selected, click continue.

The screenshot shows the 'ODBC control panel' dialog box. It has a blue title bar and a light green background. The fields are: 'Datasource description' with the text 'Emerald 5', 'Server name' with '(local)', 'Database name' with 'master', and 'Trusted connection' with a dropdown menu set to 'Yes'. A '>> Continue' button is located at the bottom right.

Configure ODBC control panel options to appear exactly as in the picture above, click continue.

The screenshot shows the 'Create database' dialog box. It has a blue title bar and a light green background. The 'Emerald datasource' dropdown menu is set to 'Emerald5 (SQL Server)'. Below it are empty text boxes for 'SA Username' and 'SA Password'. A '>> Continue' button is at the bottom right.

At the 'Create database' form make sure the **Emerald5** datasource is selected and click continue. Please ignore the SA Username and Password fields.

The screenshot shows the 'Create database' dialog box. It has a blue title bar and a light green background. The 'Create a new database' text box contains 'Emerald5'. The 'Or use an existing empty database' dropdown menu is empty. A '>> Continue' button is at the bottom right.

We want to create a new database named Emerald5, click continue.

Create database

Device name

Device full path/file name

Device size (Megabytes)

Log name

Log full path/file name

Log size (Megabytes)

Convert Emerald 4.5 database

Copy call history

Call type

Location Data US, Canada, Mexico (20 MB)

Create an Emerald SQL DB user

Password

This next form has a host of options covering where and how to create the Emerald database. You may want to adjust the location of the database and database log files. These should be placed on a fault tolerant disk array with several gigabytes of storage space. (**Device size** is automatically adjusted as needed.) You may keep the defaults and simply click continue here.

```

(95%) .....
..... (97%) .....
.....
(99%) .
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Emerald database installation complete.

```

The database is created. Emerald is automatically reconfigured to use the new database and has started. Click **Start / Programs / Emerald / Emerald Web Login** to login to the system. The default login is **'admin'** with a password of **'pass1'**. After logging in we suggest you immediately do the following:

- ✓ Enter your license key where prompted after logging in for the first time.
- ✓ **CHANGE THE ADMIN PASSWORD** from *Admin / Security / Operators*
- ✓ Review the Emerald and Emerald Admin user guides.
- ✓ **BACKUP YOUR DATABASE** from *Admin / Database / Backup Emerald*
- ✓ [Contact us](#) if you need help or have any questions.