

EMERALD VERSION 6 KEYBOARD SHORTCUTS

2 Incidents 2 Events IPv6 only transition begins this Friday @ 5:00 PM Logoff Admin

Home Accounts Billing Support Reports Inventory Options

1 2 3 4 5 6 7 9

Account Management

New MBR Simple Search MBR Search Service Search Prepaid Search Advanced Search Custom Search

Invoice Search Statement Search Payment Search

N I S T M P R A V C

MBR # 1 - John Smith - (IEA Software, Inc.)

Show MBR Edit MBR New Service New Incident Incidents Reports Market Tags Promo Codes

Make Payment Adjustment Point Of Sale Attachments Addresses Invoices Statements

Payments Timeline Close MBR Delete MBR

H Y P T A E N O I C D A R V M S

Service #3 - test1- (John Smith)

Show MBR Show Service Edit Service New Service New Incident Incidents Reports Towers

Inventory Market Tags Attachments Addresses RALUS Email Settings Timeline Close Service

Delete Service

H V S G E C N A U I E D T R W

Billing & Batch Processing

Pos. Payments Create Bills Send Bills Credit Cards Bank Trans Failed Transactions Usage Charges

O R N D B F U

Payment Add

Customer ID Invoice ID Statement ID

Type Check

Check# Amount

First Name Last Name Company

Login Comment Import Format Manual Entry

Continue Clear

C K I A S

Account Search Results

ID	Name	Company	Balance	Payment Type	Check Number	Payment	New Balance	Message	Options
3	Joe Smith	Resellers Inc.	60.80	Check	20031	60.80	0		Make Payment

P

Support & Customer Care

Incidents Events Bulk Email Appointments

I E B A

Reporting & Logging

Custom Reports Online Call Search Aging RA/US Logs Audit Logs System Logs Mail Logs

SMS Logs Change History

P S H O C A R U Y M

Manage Inventory

Search Inventory Receive Items My Carts

S R C