

Emerald 4.5 /w MSDE - quick install guide.

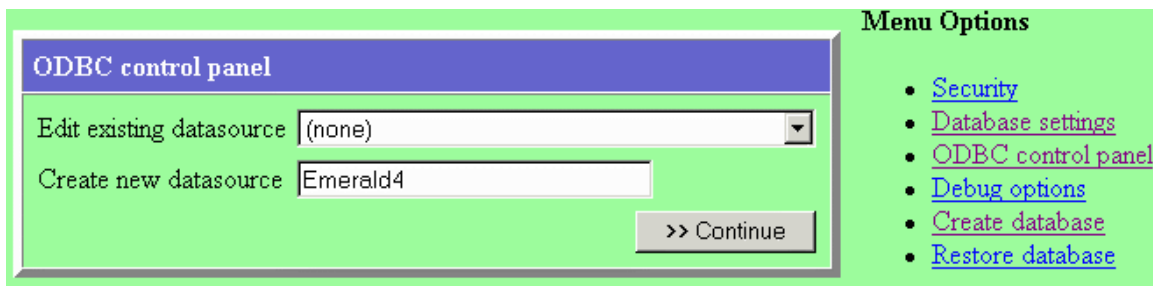
This is a condensed install guide to get up and running with Emerald + MSDE as quickly as possible. Please see the Emerald and Emerald Admin documentation for complete details on installing and using Emerald.

Download Emerald45DB.exe, run it with administrative privileges, choose the items you wish to install, reboot when prompted.

Next select '**Emerald Web Config**' from **Start / Programs / Emerald**.

You will be prompted to set a configuration password. Please remember it for future use. If you forget the password you may reset by removing the following registry key:
HKEY_LOCAL_MACHINE\Software\IEA\Common\WCPassword

From the Configuration web interface, click '**Create database**', select **new** from the '**Emerald datasource**' selection box.



ODBC control panel

Edit existing datasource (none)

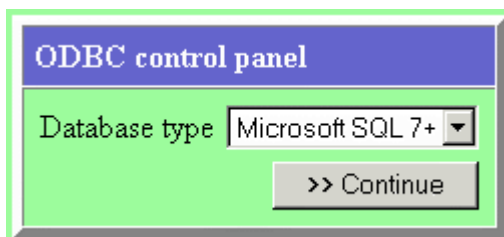
Create new datasource Emerald4

>> Continue

Menu Options

- [Security](#)
- [Database settings](#)
- [ODBC control panel](#)
- [Debug options](#)
- [Create database](#)
- [Restore database](#)

Click continue.



ODBC control panel

Database type Microsoft SQL 7+

>> Continue

'Microsoft SQL 7+' should be selected, click continue.

ODBC control panel

Datasource description

Server name

Database name

Trusted connection

Configure ODBC control panel options to appear exactly as in the picture above, click continue.

Create database

Emerald datasource

SA Username

SA Password

At the 'Create database' form make sure the **Emerald4** datasource is selected and click continue. Please ignore the SA Username and Password fields.

Create database

Create a new database

Or use an existing **empty** database

We want to create a new database named Emerald4, click continue.

Create database

Device name

Device full path/file name

Device size (Megabytes)

Log name

Log full path/file name

Log size (Megabytes)

Convert Emerald 2.5 database

Emerald 2.5 CC Expire format

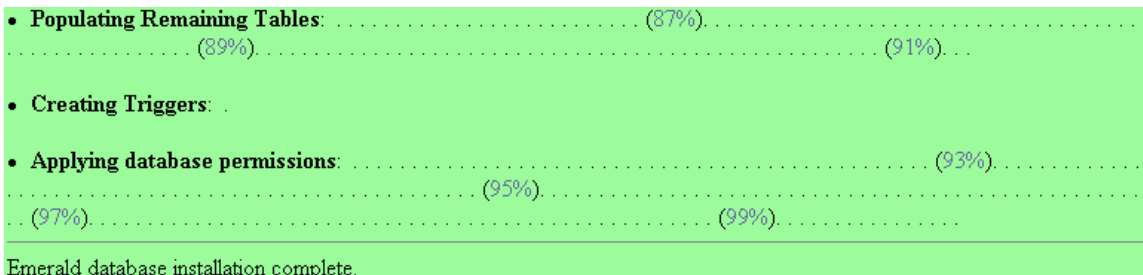
Copy call history

Call type

Create an Emerald SQL DB user

Password

This next form has a host of options covering where and how to create the Emerald database. You may want to adjust the location of the database and database log files. These should be placed on a fault tolerant disk array with several gigabytes of storage space. (**Device size** is automatically adjusted as needed.) You may keep the defaults and simply click continue here.



The database is created. Emerald is automatically reconfigured to use the new database and has started. Click **Start / Programs / Emerald / Emerald Web Login** to login to the system. The default login is **'admin'** with a password of **'pass1'**. After logging in we suggest you immediately do the following:

- ✓ Enter your license key where prompted after logging in for the first time.
- ✓ **CHANGE THE ADMIN PASSWORD** from *Admin / Security / Operators*
- ✓ Setup a database backup schedule from the *Admin / Database* menu.
- ✓ Review the Emerald and Emerald Admin user guides.

- ✓ [Contact us](#) if you need help or have any questions.